MAILCHANNELS

Inbound Filtering

The Perfect Combination of Accuracy, Usability, and Support

Customers demand excellent usability and security from their email provider. MailChannels delivers high accuracy through a refined user interface, all backed up by a 30-minute support guarantee so that you can focus on growing your hosting business instead of worrying about email.
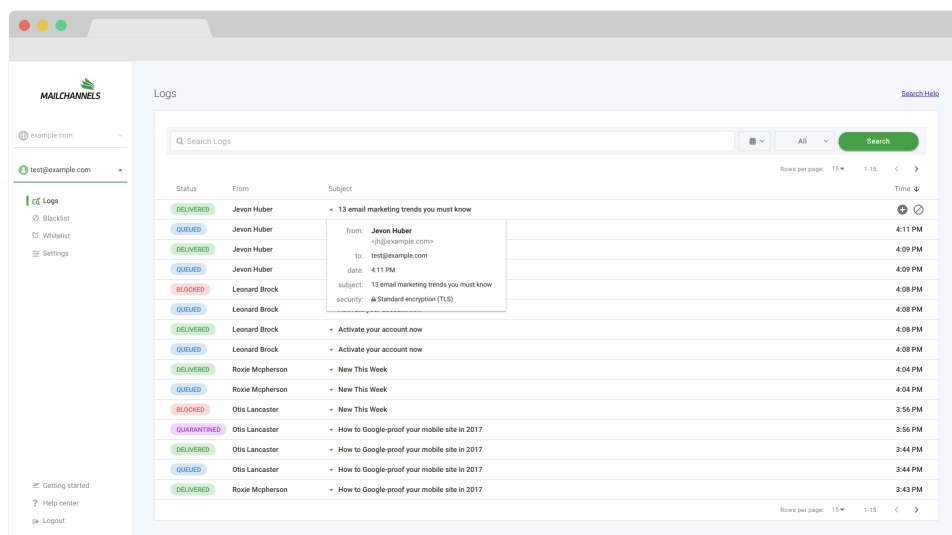
Web hosting providers must work harder to satisfy their customers through highly functional email. Stopping spam and phishing attacks is only the beginning. Customers expect a clean, modern user interface, and features that improve their productivity. MailChannels delivers all this and more.

100% cloud-based for easy setup and zero maintenance

As a cloud-based service, MailChannels requires no hardware or software to install and maintain. An innovative DNS-based setup mechanism allows you to deploy thousands of domains without ever touching a server. Our globally distributed footprint and massive scale eliminates the potential for denial of service outages.

Highlights:

- **Modern user experience**
  A powerful, intuitive interface makes managing your customers simple and efficient.

- **Intelligent Quarantine™**
  Manage quarantined messages directly from the inbox.

- **Fast, 24x7 Support**
  Get a real human response to your ticket within 30 minutes or less, 24x7.

Features

Cloud-based Email Security

- Industry-leading spam, phishing, and malware detection using machine learning
- Auto-scaling cloud-based deployment delivers extreme reliability and responsiveness
- Industry standard security, including opportunistic TLS, SPF, DKIM, DMARC
- Continuous improvement through regular deployments of new features and functionality
- Configurable per-domain and per-user filtering policy, including whitelists, blacklists, blocking, tagging, and quarantining

Reporting

- Lightning-fast Log Search lets you find needles in haystacks
- Intuitive dashboard shows relevant email security information to domain admins

Support

- Get a response in 30 minutes or less, 24x7
- Or, research email delivery issues yourself using lightning fast log search

Productivity

- Eliminate lost email by letting senders release messages from the quarantine using MailChannels IQ™

Deployment

MailChannels is configured entirely through the DNS, using MX and SRV records.

Simple integration options to get you up and running fast, including:

- cPanel
- Provisioning API

Designed for

- Shared Hosting Providers
- Managed Service Providers
- Mailbox Providers

24x7 support

Our support team is available 24 hours, 7 days a week to help with your service. Contact us for expert assistance in using your MailChannels solution to the fullest advantage.

Contact us

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www.mailchannels.com